



Monet Paul

MONET PAUL

Frontend Developer

Hello, my name is Monet. I have been studying frontend development for over a year currently. I did study HTML and CSS while I was in high school in the program called Interactive Media . A few years later, I rediscover web development in a new light with 3D models and animation. It leads me to this career path. I'm now at bootcamp called Frontend Simplified.

CONTACT

✉ monetpaul23@gmail.com

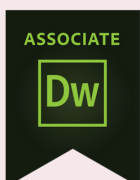
☎ (216)339-4031

🌐 monetpaul.com

SKILLS

- Web Design
- Wireframe Creation
- HTML
- CSS
- JavaScript
- React
- Project Management tools
- Problem-Solving

CERTIFICATES



WORK EXPERIENCE

CUSTOMER ASSISTANT Sep 06, 2022 - current
Aipso

- Respond to inbound calls and emails and resolve issues efficiently and professionally
- process incoming change requests for the policies.
- upload faxes and emails.
- Be able to adapt to work environment and contribute to process improvements

VACCINE APPOINTMENT SCHEDULER Jan 2022 - Jun 17, 2022

Walgreens

- Respond to inbound calls and schedule vaccine appointments.
- cancel and reschedule appointments for customers
- Answer common questions and etc.
- help customers if in the wrong department redirect them to the right department or resources.
-

CALL AGENT 2021-2021
Nike

- Respond to inbound calls and resolve issues efficiently and professionally
- processing returns and exchanges for customers
- Answer common questions and etc.

EDUCATION

Cleveland State University 2019 - 2021

- Studying Film & Media Arts
- Certificate of high academic attainment for the Fall Semester